



# RESIDENT CARE

## Bill of Rights

### **EVERY RESIDENT HAS THE RIGHT TO INFORMATION AND FREEDOM OF EXPRESSION:**

- To be informed of matters, which concern him or her within the Home.
- To be informed of his or her medical condition, and the proposed course of treatment.
- To be informed of the consequences of his or her decision to consent or refuse treatment.
- To have the opportunity to participate in decisions concerning his or her care.
- To expect staff to identify themselves and the role they serve.
- To exercise the rights of a citizen and to raise concerns or recommend changes in policies and services in the Home. To have the right to advocate on behalf of himself or herself or when requested on behalf of others without fear of discrimination or reprisal.
- To own and display personal property in his or her room with adherence to safety requirements & the rights of other residents.

### **EVERY RESIDENT HAS THE RIGHT TO RESPECT AND DIGNITY:**

- To express his or her individuality and to have his or her personal values respected.
- To pursue social, cultural, religious and other interests of his or her choice.
- To be treated with courtesy and respect and in a way that fully recognizes his or her dignity and individuality.
- To make choices about his or her personal life or designate a responsible party to act on his or her behalf in the event that health conditions preclude personal representation.

### **EVERY RESIDENT HAS THE RIGHT TO CARE:**

- To receive care consistent with his or her needs.
- To receive assistance towards independence and self-care.
- To live in a clean and safe environment.
- To be free of physical or chemical restraints unless assessed as necessary to protect the resident from personal injury or from inflicting injury upon others.
- To receive courteous, fair, and respectful care.
- To receive the assistance necessary to allow participation in activities offered in the Home.

### **EVERY RESIDENT HAS THE RIGHT TO PRIVACY:**

- To be alone when desired.
- To communicate in private with any person without interference.

- To send and receive correspondence without any interference.
- To expect that his or her personal, financial and medical records will be kept confidential and will be revealed only when essential.
- To have treatment and care administered with sensitivity and respect for privacy.
- To be allowed to seek medical services not available within the Home.
- To die in peace with dignity and comfort in the presence of his or her family or friends.